

MUHAMMAD FIKRI RAHMATULLAH

QA/QC OFFICER

West Java, Indonesia | quraishrahmatulloh@gmail.com | +62 821 1532 4061 | linkedin.com/in/fikriahmatullah

QA/QC professional with 3+ years of experience in manufacturing quality inspection, ISO 9001 & IATF compliance, CAPA implementation, and continuous improvement. Skilled in auditing, root cause analysis, and maintaining product quality standards.

AREA OF EXPERTISE

- Quality Assurance & Quality Control
- ISO 9001 & IATF 16949 Compliance
- Incoming, In-Process & Final Inspection
- CAPA & Root Cause Analysis
- Internal Audit & Quality Documentation
- SPC & Quality Data Analysis
- SOP & Work Instruction Management

KEY ACHIEVEMENTS

- Achieved zero line stop caused by quality issues during production period
- Performed incoming, in-process, and final inspection in compliance with customer drawing & standards
- Ensured 100% on-time quality release to meet production targets
- Reduced rework and scrap costs through quality improvement initiatives

PROFESSIONAL EXPERIENCE

Quality Assurance and Control Officer | PT.JFD INDONESIA

May 2022 - Present

- Developed and implemented QA/QC procedures to improve process compliance and product quality
- Conducted inspections of raw materials, WIP, and finished goods to reduce nonconformities
- Ensured compliance with ISO 9001 & IATF 16949 standards, supporting successful audits with zero major findings
- Implemented CAPA and root cause analysis to support continuous improvement initiatives

Sales and Service Officer | DSC INTERNATIONAL

Mar 2021 – May 2022

- Achieved sales targets through effective customer engagement and communication
- Handled customer inquiries across multiple communication channels while maintaining customer satisfaction

Junior Warehouse Administrator | Mega International Sejahtera

Jan 2020 - Jan 2021

- Maintained inventory documentation and supported logistics coordination
- Evaluated shipment quality and processed material returns efficiently

Human Resources Intern | Ministry of Public Works and Housing

Jul 2019 - Sep 2019

- Assisted recruitment scheduling and administrative documentation
- Created and updated employee data spreadsheets using Microsoft Excel

EDUCATION

Bachelor's Degree in Economics (Management) | 2016 – 2020

GPA: 3.78 / 4.00

- Awarded a full 4-year scholarship for academic excellence

SKILLS

- Languages:** English, Indonesian, Spanish
- Quality Assurance & Control • ISO Standards & Compliance • Auditing & CAPA • Microsoft Office Suite • Google Workspace • Adobe Photoshop, Canva • Graphic & Web Design • Linux, Android